



King's College, London, UK

Total FM

Ecovert FM is providing Total FM services to King's College, the oldest and most famous London University.

Franklin Wilkins Building is situated by Waterloo and hosts the School of Health and Life Sciences, as well as other departments.

New Hunt's House is situated by London Bridge, on Guy's Campus.



Key Data

- > Duration of contract: 25 years
- > Type of contract: DBFM
- > Number of FM staff: 120
- > GFA: 60,000m²
- > Users: 5,000 students and college staff
- > Certifications: ISO 9001, ISO 14001, OHSAS 18001, liP



Contract Outline

- Based on a solid relationship, our ongoing aim is to continue developing innovative solutions which complement the college's future plans.
- At the heart of our service is the provision of a **supportive environment**, including capital investment in building fabric and fittings on a planned lifecycle basis to ensure repair and replacement, before the need to do so becomes critical.
- Ecovert FM leads the college forward with **new technologies** and **best practice solutions** to operational matters.
- Ecovert FM is proud that the pressure we have taken off the college has allowed them to concentrate on academic delivery rather than infrastructure-related management.
- Continuous performance monitoring based on approximately **80 KPIs** provides reassurance that standards are being met and allows for regular opportunity for review.



At King's College's two campuses, Ecovert FM provides the following services:

- Building fabric maintenance
- Mechanical & electrical engineering
- Grounds maintenance
- Utilities management
- Furniture & sign management
- Helpdesk
- Staff, visitor & student catering
- Cleaning & window cleaning
- Portering & post
- Security
- Waste management
- Pest control
- Lifecycle fund management

