



Home Office, London, UK

Total FM

Ecovert FM provides Total Facilities Management services to the Home Office premises in central London.

Marsham Street's award winning buildings were constructed by Bouygues UK, under the PFI scheme that saw the demolition of three tower blocks.

At the start of the Facilities Management contract, Ecovert FM relocated 3,100 Home Office employees from five buildings into the single site over a 12-week period. Since then, a further 700 staff now occupy the building.



Key Data

- > Contract duration: 26 years
- > Contract type: central London PFI
- > Number of FM staff: 180
- > GFA: c. 76,000m²
- > Certifications: BREEAM, ISO 9001, ISO 14001, OHSAS 18001, liP



Contract Outline

- Per month, Ecovert FM deals with:
 - 1.5 million photocopies
 - 30,000 transactions
 - 10,000 emails
 - 4,000 phone calls
- 100 washrooms cleaned every day
- 16,000 light bulbs replaced every year
- 250,000 lift calls every month
- 500km of wiring maintained
- Enough data cable to go twice round the world
- Electronic visitor management
- Overnight cleaning programmes
- Facilities including a staff restaurant, nursing mothers' room, two cafés & cashpoints
- Designated floor managers checking customer satisfaction



Ecovert FM provides the following services:

- Building fabric maintenance
- Mechanical & electrical engineering
- Retail catering & hospitality
- Cleaning & window cleaning
- Portering & housekeeping
- Security services
- Reception
- Helpdesk
- Waste management
- Reprographics
- Pest control
- Health & safety management
- Environmental management
- Grounds maintenance
- Lifecycle fund management

