



Cabinet Office, London

Total FM

Ecovert FM provides Total Facilities Management to the Cabinet Office central London estate on Whitehall, comprising 12 buildings.

This contract marked a significant change in the attitude of central Government towards procurement and more specifically, outsourcing to the private sector.



Key Data

- > Contract duration: 7+3 years
- > Type of contract: Traditional FM
- > Number of FM staff: 300
- > GFA: 50,000m²
- > Certifications: ISO 9001, ISO 14001, OHSAS 18001, IIP, Carbon Trust Standard



Contract Outline

- The relationship with the Cabinet Office is underpinned by the ethos of **partnership**. By **sharing risk** and **opportunity** and being **flexible** in our approach, we allow both our businesses to improve concurrently.
- In order to provide assurance that this new type of contract with Government was well-made, our bid, preparation and eventual operation were subjected to **intense review by the Gateway Commission** (established by the Office of Government Commerce) at five key stages. The process itself was very important to our development of the contract, and we are delighted to have achieved a complimentary final report which held this particular contract up as an exemplar of its kind.
- Ecovert FM maintains **close contact with English Heritage** to ensure special care for these buildings, which include a number that are Grade I and II listed.



Ecovert FM provides the Cabinet Office with the following services:

- Building fabric maintenance (including historic buildings)
- Mechanical & electrical engineering
- Grounds maintenance
- Utilities management
- Staff, visitor & hospitality catering
- Cleaning & window cleaning
- Portering
- Mail & Messenger
- Security & guarding
- Reception
- Waste management
- Pest control
- Space planning & churn
- Legal & property management
- Health & safety management
- Environmental management
- Helpdesk
- Lifecycle fund management
- Secure Mail & Messenger Service
- Major & Minor Projects

