



## Bringing Actitudes alive within Ecovert FM

*Ecovert FM has identified 17 priority actions around the seven key themes:*



### **Foster trusted relationships with our clients, based on consideration, transparency & innovation**

- Improving from customer satisfaction surveys
- Raising awareness of business ethical issues



### **Incorporate risk management into the day-to-day activity of the company**

- Training on environmental & social risks
- Developing employees' competencies in risk management



### **Lead the way in terms of occupational health & safety**

- Involving partners in our progress on health & safety
- Focussing on the improvement of the working environment
- Improving road safety



### **Develop our employees' skills & promote equal opportunity**

- Designing individual training plans
- Conducting employee satisfaction surveys
- Promoting equal opportunities



### **Build long-term relationships with our partners, suppliers & subcontractors**

- Ensuring our suppliers comply with environmental & ethical standards
- Implementing procedures to combat illegal labour



### **Respect the environment**

- Managing energy consumption & conserving natural resources
- Reducing & recycling waste at all client sites
- Encouraging everyday actions that protect the environment



### **Participate in the economic & social life of the regions where we operate**

- Partnering with associations & sports clubs that promote education & integration of young people
- Participating in initiatives with local organisations